

# Affordable Display Products, Inc.

## Wire Products - Terms & Conditions

**PRICE POLICY:** Prices are subject to change without notice. While every effort is made to make our literature as accurate as possible, production costs may go up or down after printing and pricing will adjust accordingly.

### **PAYMENT OPTIONS**

- 1) CREDIT CARD – Visa, MasterCard, American Express or Discover.
- 2) NET 30 DAYS to qualifying accounts. If you desire to establish credit, and your opening order will exceed \$500, please forward the names of five (5) suppliers for us to conduct a credit survey. Please allow five (5) business days.

### **ADDITIONAL FEES**

**\$3.00 HANDLING CHARGE** added for each box on all UPS shipments.

**ADDITIONAL PACKING:** Price of tiers is based on quantity of bases purchased. When ordering tiers only, add 10% for packing.

**ADDRESS CORRECTION:** If UPS is unable to deliver a package, or the package has an incomplete or incorrect address, then Marv-o-lus will chargeback \$10.00 per package.

**RESALE & TAX INFORMATION:** Illinois customers are charged applicable taxes. If purchasing for resale, a completed Resale Form must be on file with us if you should not be charged tax.

**BULK PACKING:** Deduct 5% for bulk packing complete order, except for items normally bulk packed. Order must exceed 25 racks to obtain 5% discount on bulk packing.

**SHIPPING INFORMATION:** We usually ship via UPS. Invoiced rates are based on the current *UPS Rate And Services Guide*. We ship common carrier collect when orders exceed UPS size & weight limitations. If you have a preferred truck line, please specify. Regrettably we are not able to ship via Parcel Post.

**RETURN POLICY:** Unauthorized returns will not be accepted. Items unused, undamaged, in original cartons may be returned within 15 days of receipt, and a **25% RESTOCKING FEE** will be charged. Call us for a return authorization number (RA#) before returning any items. You will need to tell us the reason for the return, your order date, and the IV# that is found at the upper right hand corner of your Packing Slip. Returns must be shipped pre-paid to our factory warehouse at 220 NORTH WASHTENAW, CHICAGO, IL 60612 with the RA# and IV# appearing on all cartons. Please insure all cartons. The **25% RESTOCKING FEE** will not apply if merchandise was found to be defective.

**DAMAGED MERCHANDISE:** IF BY UPS -- should damage occur in transit, notify us immediately so we can file a claim with UPS. Do not return merchandise unless instructed by us. Save all packaging materials because UPS may return for an inspection. IF BY TRUCK -- do **not** refuse or return damaged goods to us. Note damage on both the driver's copy and your copy. Have the driver sign both copies. You can now file a claim with the carrier. If concealed damages are found, keep the carton and call the carrier for an inspection report. We inspect all cartons before shipping, and the carrier is responsible for their safe arrival. If we can be of any service to help you file a claim please call us.

**BACKORDERS:** While we strive to maintain an ample stock of all items in our catalog, occasional manufacturing delays or quantity requirements on production may limit quantities on hand. If this should occur, the backordered item will be shipped as soon as it becomes available. Separate shipping charges will be billed with each shipment. In regards to partial shipments, we reserve the right to ship partial without notice. If the backorder is large or affects the nature of the order, we will contact you.

**IMPORTANT NOTICE:** Purchaser should determine suitability for his/her application of any product in this catalog and assumes all risk and liability whatsoever in connection therewith. Neither the Seller or the Manufacturer shall be liable for any injury, loss, or damage direct or consequential arising out of use of such product. Seller's and Manufacturer's only obligation shall be to replace such quantity of the product proved to be defective. **Affordable Display Products, Inc.** reserves the right to make any changes without notice to improve the design or quality of its products, and to make comparable substitutions when necessary. Typographical errors are subject to correction. Customers are advised to test the compatibility of our products with their intended uses.